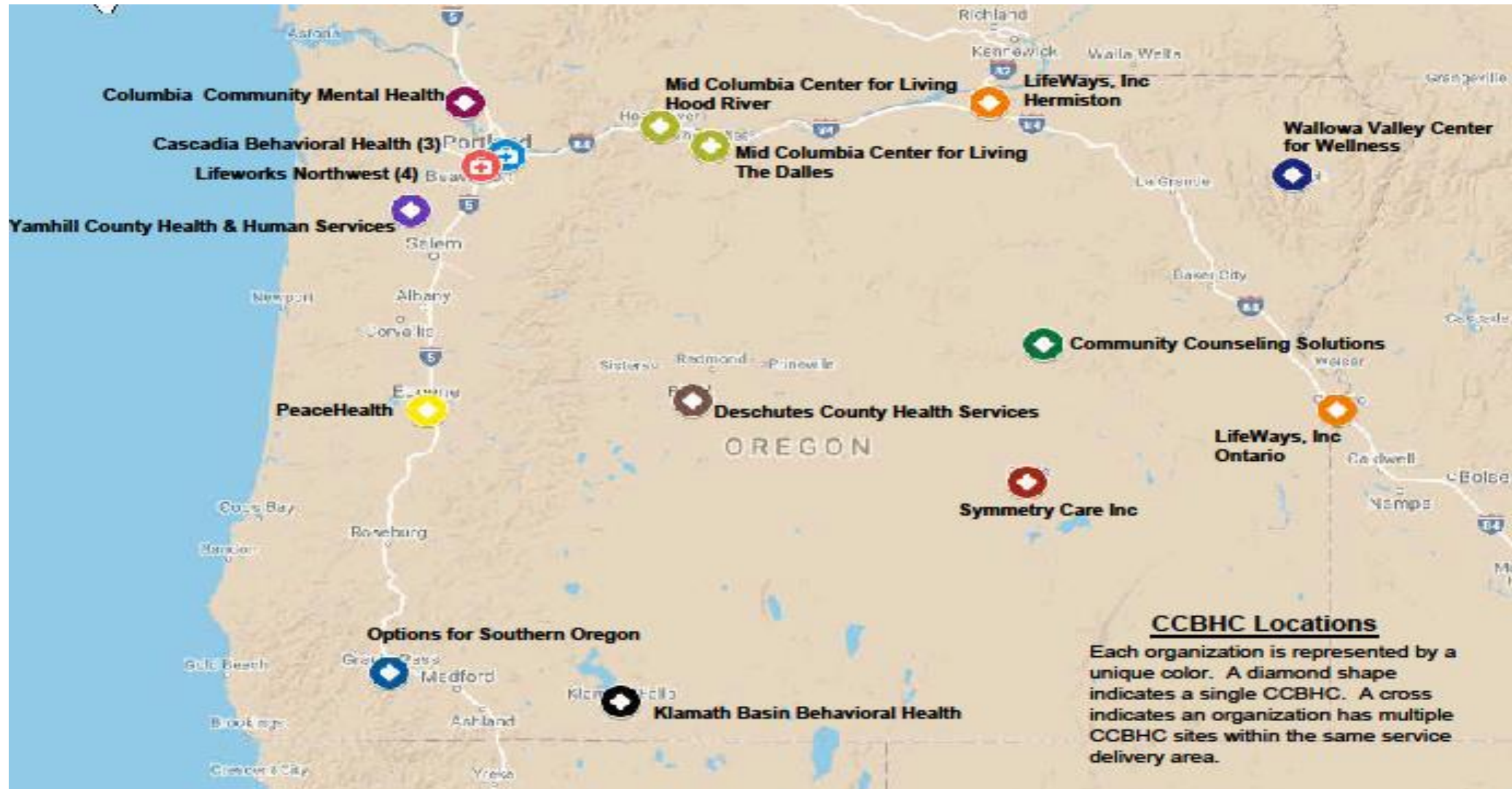


Oregon

Certified Community Behavioral Health Center
Demonstration Project

13 Agencies – More Locations



Oregon CCBHC Standards

- **1. Telephone and Electronic Access** - CCBHC provides continuous access to behavioral health advice by telephone.
- **2. Performance and Clinical Quality** – CCBHC tracks one quality metric from the core or menu set of PCPCH Quality Measures.
- **3. Provision of Services** –screening, assessment and diagnosis including risk assessment, person-centered treatment planning, outpatient mental health services, targeted case management services and psychiatric rehabilitation.
- **4. Coordination and Integration with Primary Care** – CCBHC has PCP onsite 20 hrs
- **5. Organization of CCBHC Information** – CCBHC maintains a health record for each consumer

Oregon Standards Continued

- **6. Specialized Care Setting Transitions-** CCBHC has a written agreement with its usual hospital providers or directly provides routine hospital care.
- **7. Care Coordination** – CCBHC demonstrates that members of the health care team have defined roles in care coordination for consumers and tell each consumer or family the name(s) of the team member(s) responsible for coordinating his or her care.
- **8. End of Life Planning** – CCBHC has a process to offer or coordinate hospice and palliative care and counseling for consumers and families who may benefit from them.
- **9. Language and Cultural Interpretation** – CCBHC offers and/or uses either providers who speak a consumer's and family's language at time of service in-person or telephonic trained interpreters to communicate with consumers and families in their language of choice.

Mid-Columbia Center for Living

- Hood River, Wasco and Sherman Counties
- Rural and Frontier
- Populations of 30 thousand, 30 thousand, and 2 thousand
- 25-50% Latino
- Medicaid covered lives of 13,000
- 60-100 miles miles east of Portland, through Columbia River Gorge

MCCFL continued

- Provide all required services for CCBHC – no DCO's
- 130 employees – Licensed, non, certified SUD, certified Peers, LMP
- Developing Integrated Services for years – 20 hours PCP by 2018
- Implemented Sanctuary Model of Trauma Informed Care, 2013
- Out of 4 walls services including case management, schools, mobile crisis, Assertive Community Treatment, System of Care – Wrap
- Implemented physical health EHR 2016, integrated nurse supervisor and care coordination

Challenges to CCBHC

- DATA, DATA, DATA
- Expansion of services to vets, native American, Latino populations
- 20 hours of PCP time – new access point for the local system
- PPS is new to us